

SVRIS

(Statewide Vital Records Information System)

Downloading and Installing Citrix

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State of Wisconsin
Department of Health Services
State Vital Records Office

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1. Instructions for Downloading and Installing Citrix

Once your request for access to SVRIS has been granted by the State Vital Records Office, you will be notified that you need to download and install the Citrix client on the workstation that you will be using to access the SVRIS application.

Citrix Install for SVRIS

1. Before you begin this process, check with your local IT staff before installing this client to ensure that you do not have a compatible version (10 or newer) of Citrix already installed and to ensure that you are following your local IT policies and procedures.

2. Go to the appropriate URL at: <https://vitalrecords.wisconsin.gov>

**Wisconsin Department of Health Services
Statewide Vital Records Information System (SVRIS)**

County Clerks and Staff: Please follow the SVRIS BA installation instructions below and install the required BA SVRIS software before entering Marriage data.

There are 2 steps to installing SVRIS BA. Each step must be completed to work in SVRIS:

Step 1: Add this site to your Trusted Sites. [Click here for instructions.](#)

Step 2: Run The Setup Wizard: [Click here to run the SVRIS BA Setup Wizard](#)

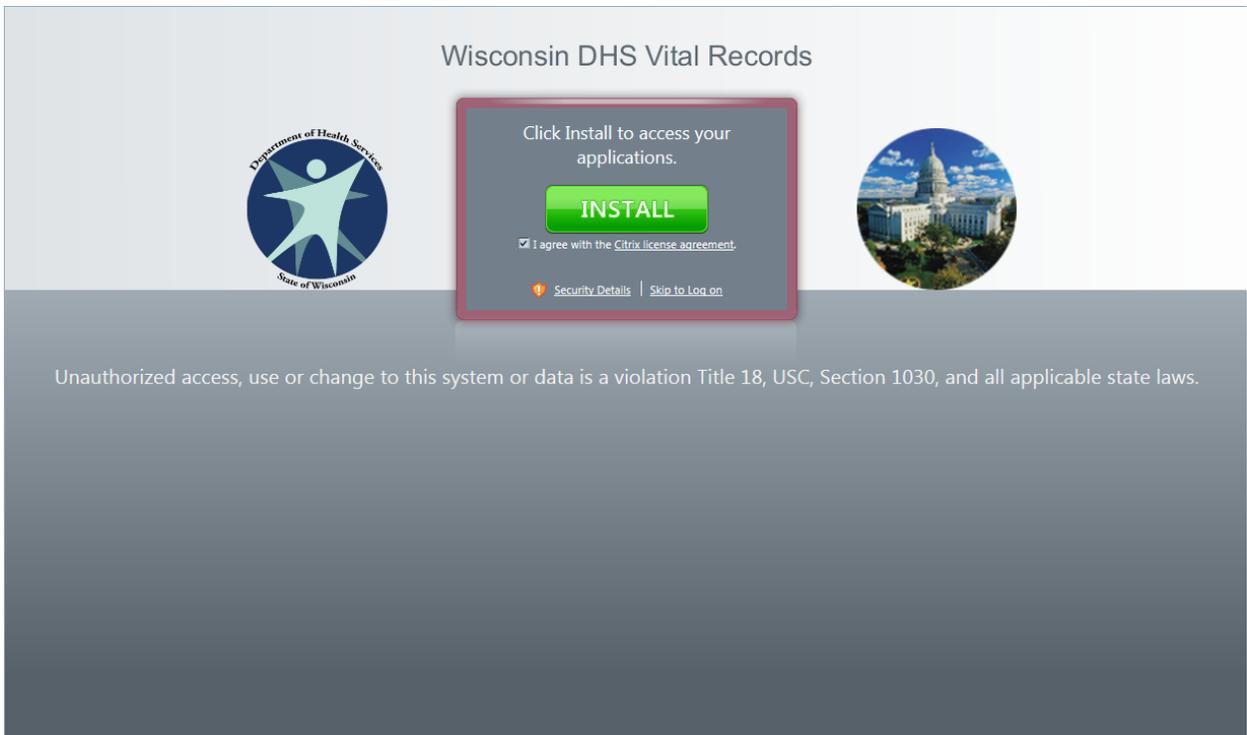
SVRIS BA	SVRIS BA: Marriage Event Users (County Clerks and Staff) Death Event Users (using Windows and Internet Explorer)	FIRST TIME USERS: Add this site to your Trusted Sites. Click here for instructions. (PDF, 168 KB) Setup Wizard: Click here to run the SVRIS BA Setup Wizard
SVRIS CLASSIC	SVRIS Classic: Birth Event User Fetal Death Event Users CAS Users Death Event Users (using Apple or non-Internet Explorer browser) LVROs SVRO	Classic Install: First time user setup (Apple computers or non Internet Explorer browsers) - Downloading and Installing the Citrix Receiver (PDF, 1.2MB)

Forgot your password? Go to [Password Recovery](#) and follow the instructions. (Note: if you share an email address you will have to contact the Help Desk at 1-866-335-2180 and ask to have your password reset.)

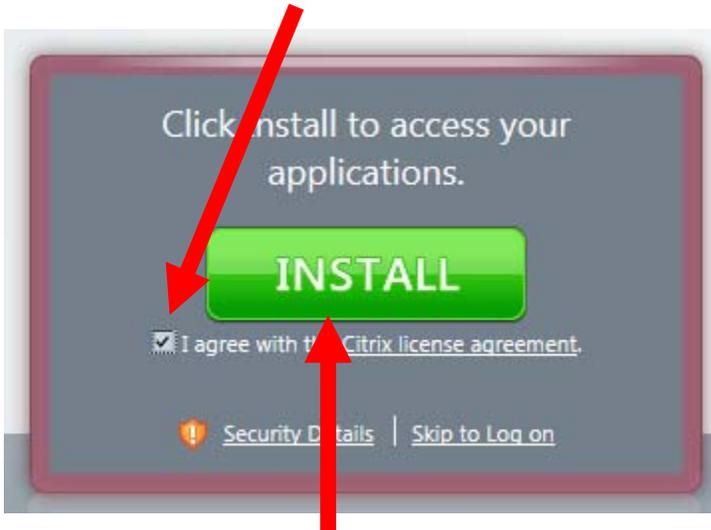
Contact the Wisconsin Help Desk
Telephone: 866-335-2180
E-Mail: helpdesk@wi.gov
TTY: 608-836-2852
Identify yourself as a Vital Records SVRIS user and where you work.

Last Revised: April 27, 2010

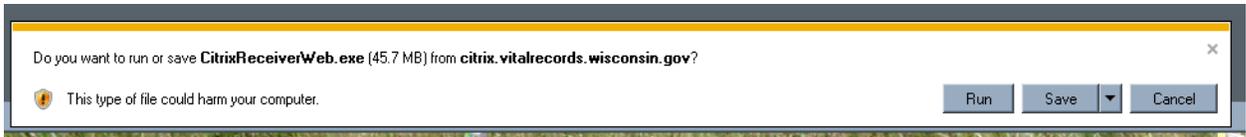
3. Click the SVRIS Classic link.



4. Check the “I agree with the Citrix license agreement” check box.



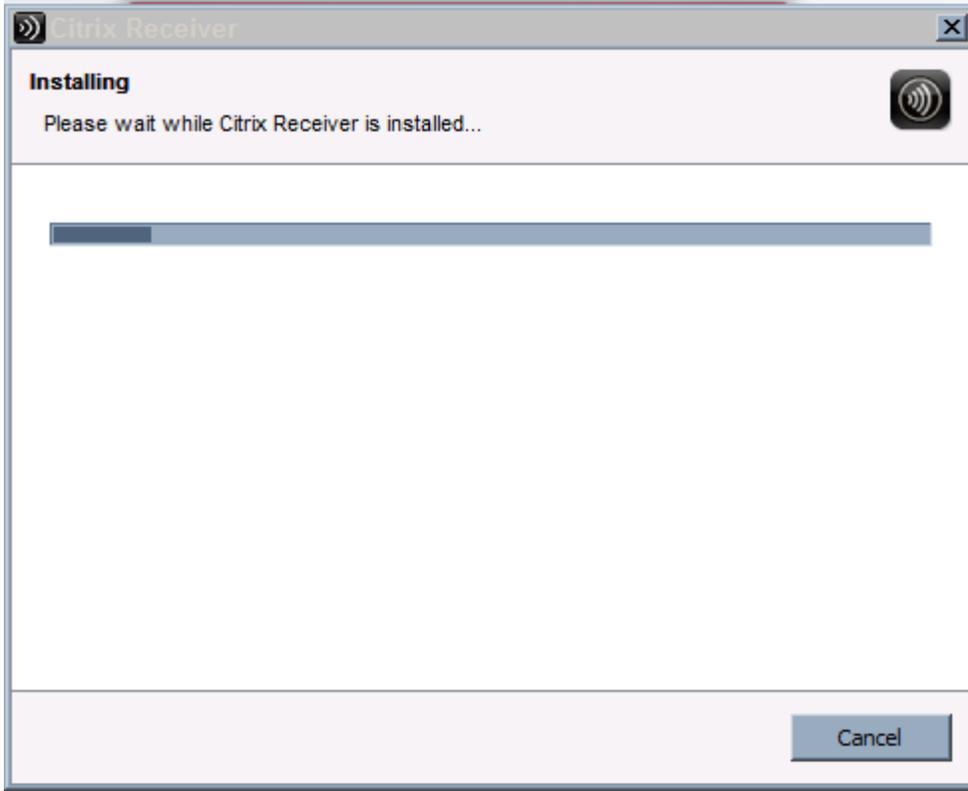
5. Click the green install button.



6. Click **Run**.



7. Click **Install**.



8. When this screen disappears the Internet Explorer screen which present the logon page.



9. Citrix has now been installed.